The Skills, Commitment, and Desire to Make a Difference

A Decade of Service

2018 Annual Report
• 2009 - Sheriff Ted Jackson coordinates the first meetings of Fulton County chiefs of police and other public safety officials to enhance communication and safety. These meetings occur several times throughout the year and continue today.

• 2009 - Reestablishment of the Chaplains Program with enhanced training.

• 2009 - Thanksgiving baskets for seniors for next ten years.

• 2009 - Completion of 3-year renovation project at the Fulton County Jail: Mechanical, Electrical systems, and Elevators.

• 2010 - First Annual H.Y.P.E (Helping Youth Prosper and Evolve) Conference for preteens and teens.

• 2010 - Georgia Israel Law Enforcement Exchange Program over the next ten years.

• 2010 - First Annual Homeless Initiative to collect donated personal hygiene supplies to distribute to persons in need.

• 2010 - First Annual Citizen’s Academy.

• 2010 - Establishment of jail programs: Culinary Arts, Floor Tech, GED, Floor Tech, and other vocational programs.

• 2011 - Establishment of the Competency Restoration Program in collaboration with Emory Healthcare.

• 2012 - First Annual Detention Officer Captain, Dexter Jenkins.

• 2012 - Canine CellMates.

• 2012 - International delegations partnerships initiated with Algeria, Bahrain, Brazil, Denmark, Pakistan, Republic of Georgia, and others.

• 2012 - OffenderWatch® National network to manage monitoring and information sharing regarding sex offenders.

• 2012 - First of six episodes featuring the FCSO Youth Intervention Program on the A&E Network docuseries Beyond Scared Straight that concluded in 2015.

• 2013 - Perfect health inspection scores for jail kitchen and officers dining hall for over 6 years.

• 2013 - First Annual Citizen’s Academy.

• 2013 - First of six episodes featuring the FCSO Youth Intervention Program on the A&E Network docuseries Beyond Scared Straight that concluded in 2015.

• 2013 - Establishment of the Competency Restoration Program in collaboration with Emory Healthcare.
self-restraint; and be constantly mindful of the face of danger, scorn or ridicule; develop example to all; maintain courageous calm in keep my private life unsullied as an I will, as a representative of the Fulton County Sheriff’s Office, conduct myself in the performance of my duty.

As a Law Enforcement Officer, my fundamental duty is to serve mankind, to safeguard lives and property, to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder, and to respect the Constitutional rights of all persons to liberty, equality and justice.

I will keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life, I will be exemplary in obeying the laws of the kind and the regulations of my agency. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever secret unless revelation is necessary in the performance of my duty.

I will never act officiously or permit personal feelings, prejudices,animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I will, as a representative of the Fulton County Sheriff’s Office, conduct myself in a manner which will not bring discredit to the agency. I shall obey the laws of the United States, the State of Georgia, County ordinances and local laws. I shall regulate my personal affairs which will not bring justified unfavorable criticism from my neighbors or other citizens or be involved personally in disturbances or incidents that could discredit the agency. I will realize that I am obligated to hold the public trust by striving to act in a professional manner. I understand I must remain constantly vigilant and aware that I am under the continuous observation by the public. For this reason, it is essential that I strive to present myself in a professional manner whether on or off duty.

I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held so long as I am true to the ethics of the police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession... law enforcement.
is changing lives, decreasing the jail population, and making our communities safer.

There is a keen focus on why inmates remain in the jail: getting them to court; releasing them when proper; and examining the increase in parole violators who are staying in the jail longer than normal. Trends indicate the numbers of inmates booked into the Fulton County Jail system will continue to rise.

Enhancements to Law Enforcement Operations

There are additional eyes in the field when deputies from the Law Enforcement Division are performing their duties. A $78,475 matching funds grant made it possible for every deputy in the Law Enforcement Division to be equipped with Axon body worn cameras when on patrol, executing warrants, and serving civil papers. These valuable cameras are recognized nationwide as the best for capturing clear images. The footage is already helping to resolve cases swiftly and facilitate transparency. These body cameras are both an added layer of protection for deputies and should be reassuring for the public that incidents are being documented in real time.

The Law Enforcement Division has also acquired unmanned aerial vehicles, commonly referred to as drones, to gather intelligence on scenes with minimal risk to life. Two deputies have completed coursework to earn certification required by the Federal Aviation Administration (FAA) to serve as drone pilots. This allows commanders to have a high vantage point to monitor jail properties, incident scenes, and track deputies and K-9s in the field.

The Sheriff’s Office places a high value on collaborating with state and federal agencies to tackle major crimes plaguing the nation and our community. A deputy is assigned to the new Internet Crimes Against Children (ICAC) Task Force with the Georgia Bureau of Investigation. Another deputy is concentrating on the growing human trafficking problem in Metro Atlanta by working on investigations coordinated by the Immigration and Customs Enforcement Agency (ICE).

Preparations for Super Bowl LIII began well over a year in advance of the festivities. Participation in these critical task forces in addition to the new body worn cameras and drones are critical to the agency’s efforts to keep residents and visitors safe long after the Super Bowl.

The agency garnered worldwide attention when Deputy Sergeant LaShira Norwood became Fulton County’s first female sniper/SWAT (Special Weapons And Tactics) Team operator. Sergeant (then a deputy) Norwood was the top operator in the courthouse. Active shooter training for deputies, officers, and civilian staff in the complex continues. Sadly, there is a greater need for these courses nationwide and staff must remain vigilant. These efforts by Court Services combined with the recently updated state of the art Command Center are critical to the security plan.

While securing the facility is the top priority, staff members really enjoy when they are afforded the opportunity to take extra time with visitors who may need special assistance navigating the large complex. See a great example on page 22.

Community Involvement and International Media Relations

The Community Outreach Section’s efforts continue to grow, touching the young, old, and every age in between. Staff members continually come up with new ideas to refresh their approach and strengthen signature programs. In 2018, the Sheriff’s Office reached more than 85,000 people through educational programs, service projects, and media appearances. Community Outreach staff increased Gang Resistance Education And Training (G.R.E.A.T.) classes, took a broader approach in reaching radio listeners, and expanded partnerships.

Deputies and staff coordinated a special visit by Rosalyn Loves. Rosalyn is a little girl with the big goal of hugging police officers in all 50 states. In February, Rosalyn and her family came to Atlanta to hug deputies during the Court Services Division roll call. To surprise Rosalyn, staff asked Law Enforcement Division Sergeant Jacqueline Underwood to bring K-9 Duke. Rosalyn was thrilled.

After the visit, the child’s mother told Community Outreach staff about Rosalyn’s dream to meet President Jimmy Carter. The Community Outreach Section made it happen. The former president was quite pleased to meet Rosalyn and her family.

That is just one example of their work. The culmination of the agency’s efforts in the community and dedicated service has heightened international recognition such that the Sheriff’s Office was approached by a Japanese news program. A correspondent from Japan visited the Fulton County Jail to spend the day talking with staff and inmates to explore life behind bars in the American justice system.

Fulton County Sheriff’s Office members take pride in employing the best practices and maintaining high standards in public safety to better serve our community. Thank you to all of our community partners who make it possible for us to coordinate these efforts. Your Sheriff’s Office is proud to serve you.

Sincerely,

THEODORE JACKSON Sheriff

Theodore Jackson
**Theodore Jackson Biography**

Theodore Jackson, Sheriff of Fulton County (Georgia), is an accomplished senior executive with extensive experience as a field manager and a broad range of knowledge and experience in national program areas, policy, budget and management.

Beginning in 1971 and having advanced through various assignments and appointments ranging from Supervisory Special Agent to Principal Deputy Assistant Director of Criminal Investigations with the Federal Bureau of Investigation (FBI), Mr. Jackson assumed his duties as the FBI Special Agent In Charge of the Atlanta, Georgia Office in August, 1999.

Following the September 11, 2001 attack on the United States, Mr. Jackson personally oversaw the FBI Hotline assigned to Atlanta and was fully involved in Homeland Security protocols and establishment of Georgia’s efforts to deal with weapons of mass destruction, as well as the establishment of an FBI office at the Atlanta Hartsfield-Jackson International Airport.

After an illustrious 33-year career, Mr. Jackson retired from the FBI on November 28, 2003. On July 26, 2004, Mr. Jackson was appointed as interim Sheriff of Fulton County, Georgia by the Chief Judge of the Fulton County Superior Court. Mr. Jackson remained in this position until December 31, 2004 when a newly elected Sheriff was sworn in.

In November 2008, Mr. Jackson was elected by the voters to the Office of Sheriff, Fulton County, Georgia. As Sheriff, Mr. Jackson’s efforts were focused on continued compliance with the Federal Consent Decree ordered by the courts. The Consent Decree was lifted after the compliance issues were corrected officially on May 7, 2015. Priority attention is also given to the elevation of integrity levels demonstrated by, and expected of, the members of the Fulton County Sheriff’s Office, earning public trust and developing a law enforcement agency of competent and professional individuals to address the Office of Sheriff’s Mission of maintaining the Fulton County Jail; providing services that are needed and directed by the Court Systems; providing support and educational services to the community as a method of preventing and reducing crime and enforcing Federal and State laws. Highlights of Sheriff Jackson’s administration have been the establishment of initiatives with emphasis on youth development through the Helping Youth Prosper and Evolve (H.Y.P.E.) and Youth Intervention Program (Y.I.P.), as well as the formation of bi-monthly Chief’s meetings which convene with 14 local law enforcement agency directors, the District Attorney and state and federal law enforcement agency leaders. Sheriff Jackson was re-elected in November 2012 and again in November 2016.

A native of Baltimore, Maryland, Mr. Jackson earned his Bachelor of Science Degree in Physics from Morgan State University in Baltimore. He is a Vietnam War veteran, having served in the U.S. Army. He attended graduate school at the University of Southern California, Washington Public Affairs Branch, earning a certificate in Public Administration. He is a graduate of the Federal Executive Institute, Charlottesville, Virginia, and the Harvard University John F. Kennedy School of Government.

Organization memberships include Metropol, Georgia Association Chiefs of Police Association, N.O.B.L.E. Georgia Chapter, FBI Alumni Association and the International Association of Chiefs of Police (Life Member), Major City and Georgia Sheriff’s Associations, Joint Terrorism Task Force and National Executive Institute.

Mr. Jackson is married to the former Renee Y. Mayo, and they have two adult daughters.
The employee spotlight this year is focused upon three dynamic women. Each one makes a special contribution to elevate the agency and to inspire others within Fulton County and far beyond: Dr. Vinyl Baker, Grant Writer/Accounting Unit Supervisor; Deputy Sheriff Sergeant Faith Hampton; and Deputy Sheriff Sergeant LaShira Norwood, Sniper.

Deputy Sergeant Faith Hampton
Deputy Sergeant Faith Hampton achieved her new rank in 2018. She has always been an outstanding deputy. Prior to her promotion, then Deputy Hampton began receiving accolades for bravery in the field. On January 4, 2018, Sergeant Andre Hudson and Deputy Faith Hampton went to serve a temporary protection order. Upon arrival, they observed a male and female in possession of illegal narcotics and drug paraphernalia. When the male and female were confronted, both of them resisted arrest and ran away from the deputies.

After Deputy Hampton caught and secured the female subject, she ran to Sergeant Hudson’s location to assist him. As Deputy Hampton arrived to assist Sergeant Hudson, she observed the male fighting with him. Moreover, Sergeant Hudson was visibly injured. Deputy Hampton deployed her Taser to gain control and compliance of the aggressive male. Her hand was injured during the encounter, but she did not quit until the much larger male was taken into custody.

Projects at the Fulton County Sheriff’s Office can be directly attributed to grant funds for supplemental physical resources and training. For the last ten years, Dr. Vinyl Baker has diligently pursued grants to provide new equipment such as body cameras, infrared cameras to pursue lost persons and apprehend suspects to financing for FCSO Bicycle Safety Rodeo which includes safety equipment and learning materials for students distributed by the Community Outreach Section throughout the school year.

Dr. Baker initially joined the agency to write and manage grants. Later, she took on the additional role of Accounting Unit supervisor. Dr. Baker earned her doctorate from Walden University with a concentration in public safety and homeland security.

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Dr. Vinyl Baker (right) leads a training meeting to discuss the new body worn cameras for law enforcement with Deputy Sergeant LaShira Norwood (left), Deputy Sergeant Brock Wilson (center) and other supervisors.

The Buckhead Business Association presented a special award to Deputy Sheriff Faith Hampton (promoted to sergeant later in 2018) for her brave actions and quick thinking to keep herself, her partner, and the public safe during the arrest of two suspects. This law enforcement encounter could have ended very badly for Deputy Hampton, Sergeant Hudson, and the suspects. However, the two wanted persons were apprehended without serious injuries because of the courageous action of Deputy Hampton and her intelligence.

Dr. Vinyl Baker (right) leads a training meeting to discuss the new body worn cameras for law enforcement with Deputy Sergeant LaShira Norwood (left), Deputy Sergeant Brock Wilson (center) and other supervisors.

Deputy Sergeant LaShira Norwood
First Female Sniper
Deputy Sergeant LaShira Norwood says she grew up admiring her big brother. She describes her level of fitness at the time as — not so great. It was her brother who sparked her interest in sports as a way to build her confidence. So LaShira went on to excel at basketball, volleyball, track, and cheerleading. She has a bachelor’s degree in health sciences and a master’s in public health.

LaShira Norwood is a trailblazer. She is the only female in sniper school and the only African American. Shunned by the other students, she had to sharpen her focus. In the end, Sergeant Norwood was the top scorer. Her preparation and perseverance are her trademarks.

Frequently called upon to make presentations to colleagues or students, Sergeant Norwood encourages others to strive for excellence. While Sergeant Norwood is a trailblazer, she also is a mentor, as she is the first female on the team, and citizens.

The Sheriff’s Office is fortunate to these gifted and inspiring women as supervisors and agency ambassadors.

Dr. Vinyl Baker (right) leads a training meeting to discuss the new body worn cameras for law enforcement with Deputy Sergeant LaShira Norwood (left), Deputy Sergeant Brock Wilson (center) and other supervisors.

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2018 Accomplishments of the Fulton County Sheriff’s Office

The Fulton County Sheriff’s Office took an active role in the community and accomplished a great deal in 2018. The Agency is proud to serve Fulton County and the cities and communities within its boundaries.

The Law Enforcement Division rolled-out Axon Body Worn Cameras for deputies executing warrants and performing other duties.

Deputy Lashira Norwood became the first female sniper on the Fulton County Sheriff’s Special Weapons And Tactics (SWAT) team, finishing first in her class.

Two deputies from the Law Enforcement Division received Federal Aviation Administration (FAA) certification as the first “drone pilots” in FCSO history. This will provide Law Enforcement Division commanders with aerial views of incident scenes to enhance safety.

The Sex Offender Unit implemented a new web-based registration process for offenders to streamline the operation and provide improved monitoring of individuals.

The Law Enforcement Division launched the “Most Wanted” web page in collaboration with the FCSO Information Technology Section in April of 2018. Twelve wanted persons were apprehended within the first eight months of its inception. At publication time, a total of 16 fugitives are in custody after being featured on the website.

The Georgia Crime Information Center (GCIC) Section implemented new strategies to achieve greater productivity to reduce the warrant count by 75%.

The GCIC Unit achieved an excellent rating after a state audit.

The Field Services Unit increased its warrant service rate by 30% over 2017 statistics.

The Special Weapons And Tactics Team (SWAT) was expanded to 19 members and offered training to new members and veterans.

A Fulton County Sheriff’s Office deputy joined the Georgia Bureau of Investigation’s new Internet Crimes Against Children Task Force.

The Law Enforcement Division also assigned a deputy to serve on the human trafficking taskforce coordinated by the Immigration and Customs Enforcement agency. Participation in these specialized, multi-jurisdictional partnerships proved to be particularly useful in preparation for Super Bowl LI.

The Jail Division implemented a new command structure and leadership philosophy, referred to as “Extreme Ownership.” The primary principle of “Extreme Ownership” is to foster leadership, awareness, and accountability across the entire spectrum of command within the jail’s individual sections.

The Jail Division incorporated the use of technology into the management of keys with an automated system known as Key Tracer. The system significantly minimizes the odds that keys would be displaced, thereby improving upon the overall security of the jail.

The Jail Division took over complete administrative and operational control of the South Annex (formerly, Union City Jail) with the purchase of the facility from the Municipality of Union City. The South Annex is used to house females facing criminal charges in Fulton County.

The Jail Division conducted four full Stage IV Mass Evacuation Drills. Two drills were held at the main jail, one at the North Annex in Alpharetta, and one at the South Annex in Union City. The mass evacuation drills serve to train jail staff in employing lifesaving procedures for employees and the inmate population.

The Sheriff and the Fulton County Board of Commissioners approved renewal and extension of NaphCare’s medical contract for an additional six years. NaphCare is required to gain accreditation for the FCJ; as well as, develop medical protocols to address the needs of the population coming into the FCJ daily.

NaphCare deployed the new technology platform TechCare® to maintain medical records and statistics, thereby increasing efficiency.

The Fulton County Jail was successful in assisting NaphCare with the implementation of a “detox” unit. NaphCare developed an assessment tool to appropriately identify individuals coming into the jail under the influence of a drug and assess needs of patients.

The FCSO expanded its collaboration with Grady Memorial Hospital to gain access to EPIC, the electronic medical record system used for documenting patient medical care at Grady and other Metro Atlanta hospitals. In addition to viewing records, Jail medical staff can schedule inmate appointments and communicate with Grady doctors.

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Court Services commanders and staff completed annual security assessments of Justice Center Complex, Juvenile Court, North and South Service Centers.

In accordance with the FCSO Security Plan, Court Services commanders coordinated comprehensive evacuation exercises at the Justice Center Complex and the Juvenile Court Complex.

Court Services commanders and staff completed annual security assessments of Justice Center Complex, Juvenile Court, North and South Service Centers.

Physical security was enhanced at the Justice Center Tower by the following additions:

- Bollards were installed on the exterior of the building in strategic areas; and
- Defense Shields were added to two checkpoint locations in the Fulton County Courthouse.

The Court Services Division staff screened without incident 1,075,546 persons entering the Justice Center Complex.

The Training Section conducted 60 classes for 650 training hours based on 4- and 8-hour formats.

The Sheriff and the Fulton County Board of Commissioners approved renewal and extension of NaphCare’s medical contract for an additional six years. NaphCare is required to gain accreditation for the FCJ; as well as, develop medical protocols to address the needs of the population coming into the FCJ daily.

Two deputy sheriff cadets consecutively earned “Top Academic” certification (Mandate) course, for their classes, respectively.

Three deputy sheriff cadets received “Top Academic” awards in the Basic Law Enforcement Certification (Mandate) course, for their classes, respectively.

Another deputy sheriff cadet earned the highest score in driving to receive the “Top EVOC” awards in the Basic Law Enforcement Certification (Mandate) course. EVOC is an acronym for Emergency Vehicle Operator Course.

The Training Section expanded its reach with four new Georgia POST (Peace Officer Standards and Training) Instructors who achieved Instructor Training Certification (ITC).

Training staff coordinated 120 hours of Sheriff’s Office Chaplain Training this year to assist the clergy members in providing spiritual services to the community.

Members of the Training Section added the following certifications:

- Axon Taser training certification; and

Community Outreach touched an estimated 86,401 citizens through service projects, educational events, media appearances, and programming. The outreach continues to grow thanks to the combined efforts of this Section and collaborations with members of the agency through numerous programs and activities in 2018:

- 10th Year to participate in the S.A.L.T. (Seniors And Law Enforcement Together) Annual Safety Conference (every year of this administration);
- 9th Annual Youth Conference H.Y.P.E. (Helping Youth Prosper and Evolve) Annual Youth Conference;
- 8th Year of the Youth Intervention Program (YP);
- 8th Annual Homeless Initiative;
- 7th Annual Citizen’s Academy;
- 4th Year of Pedestrian and Bicycle Safety classes;
- 3rd Annual Bicycle Safety Rodeo;
- 3rd Annual Junior Deputy Program;
- Monthly Safety Tips classes;
- Easter Egg Hunt;
- Reading with Law Enforcement events;
- G.R.E.A.T. (Gang Resistance And Education Training);
- Fall Festival/Trunk or Treat;
- Thanksgiving Baskets Drive; and
- Christmas Toy Drive.
The Administrative Division manages the essential operations of the Fulton County Sheriff’s Office including the agency’s finances, human resources and background investigations, information technology, planning and research, training, internal affairs, public relations, and fleet sections.

90% of the Sheriff’s budget is spent on personnel, while the remaining 10% accounts for contract services, insurance, and operating expenses. The development and implementation of the contract review committee established under the leadership of Sheriff Jackson, continues to review and approve each contract within the Sheriff’s Office.

**INTERNAL AFFAIRS SECTION** - The Internal Affairs Section (IA) ensures the integrity of the Sheriff’s Office and its employees by utilizing investigative procedures in confirming adherence to standards and expectations of departmental personnel. Internal Affairs also conducts Drug Screenings, and Property and Evidence Management.

**FLEET UNIT** - The Fleet Unit is responsible for maintaining all motor vehicles utilized within the agency including, but not limited to, patrol cars, special unit vehicles such as the bomb truck, mobile command center, and SWAT truck. The Fleet Unit is also assigned the function of Quartermaster. This duty entails the management of uniforms, tactical gear including ballistic vests, duty belts, and other essential equipment worn or carried by personnel.

**INFORMATION SYSTEMS SECTION** - The Information Systems Section has the duty of maintaining all advanced technology such as cameras, computers, land line telephones, mobile telephones, radio equipment, software systems, video, and other information technology devices utilized by the Fulton County Sheriff’s Office. The section implemented several new systems utilized in the Divisions to increase efficiency and safety.

**PLANNING AND RESEARCH SECTION** - The Planning and Research Section manages policy development and accreditation for one of the largest law enforcement agencies in the nation. The section strives to improve professionalism by maintaining agency policies and procedures which serve as a mechanism to consistently hold members accountable for compliance with policy and accreditation standards. The Planning and Research Section revamped all agency policies and procedures which serve as a mechanism to consistently hold members accountable for compliance with policy and accreditation standards.

**PUBLIC RELATIONS SECTION** - The Public Relations Section is responsible for public affairs and media relations for the Sheriff’s Office. As the profile of the Fulton County Sheriff’s Office has grown locally, nationally, and internationally, the Public Information Officer (PIO) is on-call at all times to field a myriad of requests from authors, journalists, television producers, and other news media representatives. The PIO leads crisis communications and may serve as photographer, spokesperson, and coordinates media requests involving staff while providing consultation and instruction as necessary. In addition, the PIO assists with event planning and promotion of events.

**ADDITIONAL DIVISION SECTIONS 2018 CONT’D:**

**BACKGROUND INVESTIGATIONS SECTION** - The Background Investigations Section works with the Human Resources Section with recruitment activities for the agency. Pre-employment vetting includes drug screening, education and employment history investigations, and scrutiny of driver’s history along with other tests, examinations, and certifications verification. To learn more about our recruitment process or to apply for employment with our agency, please contact our Background & Recruitment Section at 404-612-4753. You may also download an application from our website at http://www.fultonsheriff.net.

**HUMAN RESOURCES** - The Human Resources Section works in conjunction with the Background Investigation Section to recruit sworn and civilian personnel to fill vacant positions within the Sheriff’s Office. The recruiting/hiring function is of utmost importance, because it aspires to hire the best qualified individuals to represent the agency and the community it serves. The Human Resources staff is also responsible for interpreting and enforcing personnel laws, new hire orientation, processing Performance Appraisals, payroll processing and quality control, promotional assessments, leave administration, travel and training, and maintenance of personnel and medical files.

**THE ADMINISTRATIVE DIVISION**
TRAINING SECTION

The Fulton County Sheriff’s Office Training Section is established to serve and train sworn and civilian public safety personnel in the local law enforcement community. We serve our agency with professionalism, integrity and ethics. We strive to demonstrate these characteristics as an example of leadership to our workforce.

The Training Section Team is committed to assist those who are seeking personal and professional career development. We align the instructional content to reflect compliance with agency and county policies and procedures, Georgia Peace Officer Standards and Training Council, Commission on Accreditation for Law Enforcement Agencies® standards, and local, state and federal laws.

The 2018 Training Section Highlights of Operation are as follows:
- Completed 6 Basic Jailer Certification Training Classes with a yearly total of 115 students.
- Completed 6 Basic Law Enforcement (Mandate) Certification Training Classes with a yearly total of 540 students.
- Completed 33 agency In-Service classes with a yearly total of 622 students.
- Completed 43 agency Range qualifications with a yearly total of 274 students.
- Completed 12 Basic Law Enforcement (Mandate) Certification Training Classes with a yearly total of 174 students.
- Completed 32 agency In-Service classes with a yearly total of 589 students.
- Completed 22 agency Range qualifications with a yearly total of 142 students.
- Completed 8 Basic Law Enforcement (Mandate) Certification Training Classes with a yearly total of 154 students.
- Completed 14 agency In-Service classes with a yearly total of 283 students.
- Completed 12 agency Range qualifications with a yearly total of 108 students.

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- Completed 6 Basic Jailer Certification Training Classes with a yearly total of 115 students.
- Completed 6 Basic Law Enforcement (Mandate) Certification Training Classes with a yearly total of 540 students.
- Completed 33 agency In-Service classes with a yearly total of 622 students.
- Completed 43 agency Range qualifications with a yearly total of 274 students.

CALEA compliance of sworn active full-time and Reserve Unit training.

Other academy courses coordinated by Sheriff’s Office Instructors:
- Crisis Intervention Training (CIT)
- Health and Wellness Training
- Less-Lethal Training for Oleoresin Capsicum Spray, ASP Baton and Taser Training

In 2018, the Training Section accomplished the following:
- Completed 60 classes for Pre-Mandate Firearms training for newly hired and newly promoted Deputy Sheriffs with a yearly total of 650 training hours*.
- Two consecutive “Top Shooter” awards in the Basic Law Enforcement Certification (Mandate) course.
- Three “Top Academic” awards in the Basic Law Enforcement Certification (Mandate) course.
- One “Top EVOC” award in the Basic Law Enforcement Certification (Mandate) course.
- Four New Georgia POST Instructors graduated Instructor Training Certification (ITC).

*based on 4 and 8 hour formats

LT. ANTHONY VOLLEY NAMED TRAINING OFFICER OF THE YEAR

The Georgia Jail Association’s Training Officer of the Year is our very own Lieutenant Anthony Volley. The Lieutenant was honored to receive the award at the organization’s annual conference at Lake Blackshear in Southwest Georgia. Chief Jailer Colonel Mark Adger nominated Lt. Volley for his leadership in organizing the smoke and fire training for Jail staff. A massive fire on the 7th floor of the main jail in 2014 demonstrated the need for enhancements to training.

The Fulton County Jail began intense, hands-on training for staff members who serve as first responders when incidents occur inside the jails. Lt. Volley utilized smoke and fire simulators, rescue dummies, air packs, fire extinguishers, etc. to allow staff to undergo realistic training to increase their skill levels.

Currently, Lt. Volley is the Assistant Academy Training Director for the Fulton County Sheriff’s Office. He has been certified by the Peace Officer Standards and Training Council (POST) for more than 26 years. As a certified Field Training Officer and Georgia POST certified instructor, Lt. Volley became a scholar for training in particular areas of law enforcement. Training cadets to be dedicated law enforcement officers is his passion.

Congratulations, Lt. Anthony Volley for this achievement and thank you for your dedication to the FCSO!
The Finance Section has the responsibility of managing the Sheriff’s Office funding, revenues, and expenditures as well as establishing internal accounting controls and procedures to maintain integrity of fiscal management. The fiscal management component includes budget preparation/management, accounting, delinquent property tax unit, grant management, contract management and purchasing and procurement.

**SHERIFF’S OFFICE FY2018 BUDGET AMOUNT... $84,711,920**

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<td>16,912</td>
<td>25,084</td>
<td>23,398</td>
<td>78,888</td>
</tr>
<tr>
<td>Bond Forfeiture</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Jail Maintenance Fees</td>
<td>4,254</td>
<td>9,832</td>
<td>3,665</td>
<td>2,919</td>
<td>20,670</td>
</tr>
<tr>
<td>Personnel</td>
<td>$75,844,974</td>
<td>90%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating</td>
<td>$1,819,022</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Risk Insurance</td>
<td>$2,405,786</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contracts</td>
<td>$4,642,138</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>$392,036</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Positions</td>
<td>1,099</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**ACCOUNTING**

Provides control over all cash receipts and disbursements of funds handled by the Agency; process court ordered payments and disbursements; record and disburse cash bond monies from the Fulton County Jail and other municipalities; prepare cash receipts and reconcile deposits for general fund.

**DELINQUENT PROPERTY TAX**

The Delinquent Property Tax Unit ensures that all aspects of the Sheriff’s delinquent property tax sales are handled timely as mandated by Georgia State laws and Agency regulations; execute levy, and sell delinquent property taxes; investigate complaints by property owners relating to their tax FfFa’s; and assist property owners, security deed/lien holders in the timely redemption of entitled surplus funds.

**DELINQUENT PROPERTY TAX PERFORMANCE INDICATORS**

<table>
<thead>
<tr>
<th>Indicators</th>
<th>1st Qtr</th>
<th>2nd Qtr</th>
<th>3rd Qtr</th>
<th>4th Qtr</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tax Levies Received</td>
<td>528</td>
<td>276</td>
<td>606</td>
<td>882</td>
<td>2,290</td>
</tr>
<tr>
<td>Tax Levies Sold</td>
<td>69</td>
<td>83</td>
<td>111</td>
<td>172</td>
<td>435</td>
</tr>
<tr>
<td>Sheriff’s Commission</td>
<td>$13,879</td>
<td>$20,126</td>
<td>$37,458</td>
<td>$76,399</td>
<td>$147,862</td>
</tr>
<tr>
<td>Settlement Fee/Walk In</td>
<td>36,440</td>
<td>16,820</td>
<td>30,580</td>
<td>76,440</td>
<td>160,280</td>
</tr>
<tr>
<td>5% Administrative Fee</td>
<td>48,103</td>
<td>29,471</td>
<td>59,637</td>
<td>117,149</td>
<td>254,360</td>
</tr>
<tr>
<td>Levy Fee</td>
<td>19,483</td>
<td>13,235</td>
<td>18,850</td>
<td>31,925</td>
<td>83,493</td>
</tr>
<tr>
<td>Sheriff’s Fees</td>
<td>123,730</td>
<td>67,055</td>
<td>125,475</td>
<td>221,283</td>
<td>537,543</td>
</tr>
<tr>
<td>Surplus</td>
<td>1,449,704</td>
<td>1,168,540</td>
<td>3,218,989</td>
<td>4,502,654</td>
<td>10,339,887</td>
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<tr>
<td>Transferee</td>
<td>1,682,591</td>
<td>1,376,253</td>
<td>2,615,103</td>
<td>4,773,224</td>
<td>10,447,171</td>
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<tr>
<td>Total Sale</td>
<td>$3,373,930</td>
<td>$2,691,600</td>
<td>$6,106,092</td>
<td>$9,799,092</td>
<td>$21,970,596</td>
</tr>
</tbody>
</table>

**PURCHASING AND PROCUREMENT**

The Purchasing and Procurement Unit is responsible for management of purchase/acquisition of all goods, services, and equipment utilizing a competitive bidding process. Also manage purchase orders requisitions, vendor database and process all accounts payables. This unit has purchased goods or services and processed accounts payables in approximately $6 million dollars.

**GRANT MANAGEMENT**

The grant writer has the responsibility of writing grant proposals, submitting grant awards to Board of Commissioners for approval, implementing and tracking grant programs, and preparing progress reports. The grant writer submitted proposals and managed grant funding totaling $603K during FY2018.

**CONTRACT MANAGEMENT**

The Contract Administrator is responsible for contract development, vendor negotiation, negotiating contract terms and conditions, vendor management, managing the contract database and files, and managing the vendor selection committee for the procurement process. The Contract Administrator managed contracts in excess of $4.6 million dollars during FY2018.

**FY2018 ASSET FORFEITURE (FEDERAL)**

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Equitable Sharing</td>
<td>$27,182</td>
</tr>
<tr>
<td>Equitable Sharing Disbursement</td>
<td>$26,507</td>
</tr>
<tr>
<td>Law Enforcement Expenses</td>
<td>$26,507</td>
</tr>
</tbody>
</table>

**FY2018 ASSET FORFEITURE (STATE)**

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Est. Property Value</td>
<td>$14,567</td>
</tr>
<tr>
<td>N/A</td>
<td>$7,860</td>
</tr>
<tr>
<td>Interest Income</td>
<td>$14.84</td>
</tr>
<tr>
<td>FY2018 Disbursements</td>
<td>$7,860</td>
</tr>
</tbody>
</table>
COMMUNITY OUTREACH TOUCHES AN ESTIMATED 86,401 CITIZENS

G.R.E.A.T. PROGRAM

The Gang Resistance Education And Training Program, G.R.E.A.T., is an evidence-based and effective gang and violence prevention program built around school-based, law enforcement officer-instructed classroom curricula. For officers to become certified, they have to go through a two-week course to learn and understand the methods described in the curricula. The Program is intended as an immunization against delinquency, youth violence, and gang membership for children in the years immediately before the prime ages for introduction into gangs and delinquent behavior. The program is most suitable for youths grades 4th-8th. The Fulton County Sheriff’s Office Community Outreach Section targets the 5th grade student body,由于 the upcoming matriculation to middle school and a higher susceptibility for new pressures. Upon completion of the program, the Community Outreach Section provides a G.R.E.A.T. graduation for all participants.

Community Outreach Section serves as a critical link between the Sheriff’s Office and the Community. In 2018, the Fulton County Sheriff’s Office reached an estimated 86,401 citizens through community programs for youth, adults, seniors, and the homeless.

JUNIOR DEPUTY PROGRAM

The Fulton County Sheriff’s Office Junior Deputy Program is an extension of the traditional “Explorers Program”. It’s a one-week summer program that offers an eye-opening experience for youth who have an interest in law enforcement. The week consists of physical fitness, team building exercises, an introduction to CPR, learning about the judicial system, various fun high stress scenarios, defensive tactics, youth and law enforcement interaction, and much more. The program is for youths ages 11-16 years of age.

SEVENTH ANNUAL CITIZEN’S ACADEMY

Sheriff Ted Jackson established the agency’s first Citizen’s Academy in 2012. The Community Outreach Section coordinates the program which offers concerned citizens the opportunity to learn more about the Sheriff’s Office and the justice system. The six-week academy allows participants to see the inner workings of the agency and have one-on-one interactions with personnel from the four Divisions. Classes cover cardiopulmonary resuscitation (CPR), courthouse security, Georgia law self-defense, administration, and budget. Academy members take an extensive tour of the Fulton County Jail to include visits to areas rarely seen by the public. The academy gives participants a better understanding of the duties of a sheriff and a sheriff’s office versus the functions of a police chief and a police department.

At the end of the six-week program, there is a graduation ceremony to congratulate members for their achievement. Sheriff Ted Jackson presents graduates with certificates, identification badges to verify their participation in the academy, and shirts. Members describe the experience as enlightening.

H.Y.P.E.

Helping Youth Prosper and Evolve (H.Y.P.E.)

9th Annual Youth Conference was held at the Atlanta Metropolitan College.

• Topics centered around “Youth and Tolerance: Beyond the Misconception of Trust”.

• Students branched off into classrooms and interacted with the judicial system, health, education, drugs, gangs and bullying.

NATIONAL NIGHT OUT

SEVENTH ANNUAL CITIZEN’S ACADEMY

Sheriff Ted Jackson established the agency’s first Citizen’s Academy in 2012. The Community Outreach Section coordinates the program which offers concerned citizens the opportunity to learn more about the Sheriff’s Office and the justice system. The six-week academy allows participants to see the inner workings of the agency and have one-on-one interactions with personnel from the four Divisions. Classes cover cardiopulmonary resuscitation (CPR), courthouse security, Georgia law self-defense, administration, and budget. Academy members take an extensive tour of the Fulton County Jail to include visits to areas rarely seen by the public. The academy gives participants a better understanding of the duties of a sheriff and a sheriff’s office versus the functions of a police chief and a police department.

At the end of the six-week program, there is a graduation ceremony to congratulate members for their achievement. Sheriff Ted Jackson presents graduates with certificates, identification badges to verify their participation in the academy, and shirts. Members describe the experience as enlightening.
Saw something special in the boy.

I appreciated the opportunity to serve and work with youth. The boy was allowed to attend the program, which made a difference in his life.

I feel terrible about how I've treated you. I want to make amends and show you that I'm sorry.

I'm sorry for all the things I did wrong, for talking back, and for not being the person you needed me to be.

I know you still have a part in my life. I've been treated with kindness and respect, and I'm grateful.

Thank you for giving me another chance. I will make the most of it.

I appreciate your support and will continue to make progress and improve myself.
The Court Services Division is responsible for maintaining the security and integrity of the Fulton County Justice Center Complex, the Juvenile Justice Center (JCC), operating and securing the jail courtrooms, and providing security for the North and South Service Centers. Deputies and staff assigned to this Division are continuously working to keep persons who visit and work in the facilities safe. A key tool is the comprehensive security plan which provides the framework for the safe, effective operation of the Justice Center Complex.

This Division has three core objectives:

- Be responsive to the daily needs in all courtroom sessions for Superior, State, Probate, Extradition, and Domestic Legal Services Court as well as twice weekly Grand Jury Sessions.
- Identify and deter the entry of contraband and/or illegal objects by screening all incoming visitors and employees via search and visual observation, magnetometers, hand-held detectors and/or package scanners.
- Maintain a zero escape rate while transporting inmates and juveniles safely and securely to various courts and detention areas.

Outstanding achievements for the year include:

- Conducted Active Shooter training for sworn personnel
- Conducted Active Shooter seminar for civilian employees of the Justice Center
- Completed annual security assessments of JCC, Juvenile Court, North and South Service Centers
- Enhanced the physical security of the facility by the following:
  - Installed Bollards on the exterior of the building in strategic areas
  - Added Defense Shields to 2 checkpoint locations in the FCC
- Conducted full evacuation exercises of the FCC and JCC
- Screened without incident 1,025,546 persons entering the JCC

### Building Security Activity

<table>
<thead>
<tr>
<th>Incident</th>
<th>1st Qtr</th>
<th>2nd Qtr</th>
<th>3rd Qtr</th>
<th>4th Qtr</th>
<th>Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incidents Reported</td>
<td>20</td>
<td>19</td>
<td>15</td>
<td>7</td>
<td>61</td>
</tr>
<tr>
<td>Arrests Made</td>
<td>27</td>
<td>12</td>
<td>26</td>
<td>25</td>
<td>99</td>
</tr>
<tr>
<td>Citations Issued</td>
<td>71</td>
<td>71</td>
<td>23</td>
<td>6</td>
<td>171</td>
</tr>
<tr>
<td>Vehicles Impounded</td>
<td>52</td>
<td>56</td>
<td>17</td>
<td>3</td>
<td>128</td>
</tr>
<tr>
<td>Confiscated Items</td>
<td>970</td>
<td>644</td>
<td>665</td>
<td>490</td>
<td>2769</td>
</tr>
<tr>
<td>Alarm System Tests</td>
<td>1621</td>
<td>2685</td>
<td>2151</td>
<td>2162</td>
<td>8629</td>
</tr>
<tr>
<td>Duress Alarms</td>
<td>3</td>
<td>12</td>
<td>0</td>
<td>1</td>
<td>16</td>
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<tr>
<td>Security Screenings</td>
<td>241638</td>
<td>263136</td>
<td>255126</td>
<td>223730</td>
<td>983630</td>
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</table>

### Superior/State Court Activity

<table>
<thead>
<tr>
<th>Court</th>
<th>Sessions</th>
<th>Inmates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Superior Criminal Court Sessions</td>
<td>677</td>
<td>668</td>
</tr>
<tr>
<td>Superior Civil Court Sessions</td>
<td>293</td>
<td>312</td>
</tr>
<tr>
<td>Superior Domestic Court Sessions</td>
<td>331</td>
<td>312</td>
</tr>
<tr>
<td>State Criminal Court Sessions</td>
<td>313</td>
<td>323</td>
</tr>
<tr>
<td>State Civil Court Sessions</td>
<td>167</td>
<td>113</td>
</tr>
<tr>
<td>Probate Court Sessions</td>
<td>45</td>
<td>46</td>
</tr>
<tr>
<td>Community Court Sessions</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Grand Jury Sessions</td>
<td>25</td>
<td>26</td>
</tr>
<tr>
<td>Arrests Made/Operations</td>
<td>35</td>
<td>34</td>
</tr>
<tr>
<td>Inmates Held in Detention</td>
<td>4846</td>
<td>4887</td>
</tr>
</tbody>
</table>

### Jail Courts Activity

<table>
<thead>
<tr>
<th>Court</th>
<th>Sessions</th>
<th>Inmates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Felony First Appearance</td>
<td>76/2228</td>
<td>78/2306</td>
</tr>
<tr>
<td>Misdemeanor</td>
<td>77/1419</td>
<td>77/1259</td>
</tr>
<tr>
<td>Superior Court Probation Revocation</td>
<td>12/732</td>
<td>13/813</td>
</tr>
<tr>
<td>State All Purpose</td>
<td>22/1094</td>
<td>24/952</td>
</tr>
<tr>
<td>State Court Probation Revocation</td>
<td>4/27</td>
<td>6/48</td>
</tr>
</tbody>
</table>

### Juvenile Court Activity

<table>
<thead>
<tr>
<th>Court</th>
<th>Sessions</th>
<th>Inmates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Juvenile Court Sessions</td>
<td>381</td>
<td>412</td>
</tr>
<tr>
<td>RYDC Transports</td>
<td>302</td>
<td>356</td>
</tr>
<tr>
<td>Adult Transports</td>
<td>34</td>
<td>27</td>
</tr>
<tr>
<td>Other Transports</td>
<td>5</td>
<td>2</td>
</tr>
<tr>
<td>Adult Arrests</td>
<td>7</td>
<td>2</td>
</tr>
<tr>
<td>Juvenile Arrests</td>
<td>13</td>
<td>21</td>
</tr>
<tr>
<td>Alarm System Tests</td>
<td>732</td>
<td>793</td>
</tr>
<tr>
<td>Incidents Reported</td>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>Citations Issued</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Vehicles Impounded</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Confiscated Items</td>
<td>253</td>
<td>201</td>
</tr>
</tbody>
</table>
Sometimes Angels Wear The 7-Point Star

Court Services Deputy Nicholas Reynolds is seen here handling a very special escort inside the Fulton County Justice Center Complex. Deputy Reynolds kindly held the hand of an 87-year-old lady. They walked slowly down the long hallways at her pace. The lady looked up at Deputy Reynolds and was overheard telling him that she appreciated his help because she had trouble seeing.

The backstory is Lieutenant Yolanda Winfrey had instructed the deputies in Court Services Security to look out for this lady whenever she visits.

In a big, busy place like the Fulton County Courthouse, it’s a pleasure to take a moment to meet the needs of citizens.

HONOR GUARD

The Honor Guard has the solemn duty of maintaining the revered traditions of the Sheriff’s Office. The Guard is called upon to present colors during ceremonial events and funerals of Sheriff’s Office personnel and dignitaries. Members of the Honor Guard volunteer for this duty in addition to their primary job responsibilities. Guard members are required to have stamina, strength, and dexterity to endure grueling training. Their appearance in the Honor Guard uniform is highly scrutinized.

Every year, the members travel to Washington, D.C. during National Police Week to compete against other honor guards and train. The FCSO Honor Guard always garners attention by spectators for the finesse and dignity with which they perform their duties.

RESERVE UNIT

The Reserve Unit consists of volunteers who surpass service expectations by constantly rising to the occasion in performance of duties while responding to the agency’s and community’s requests for law enforcement assistance. The Reserve Unit continues to be a major contributor to the Fulton County Sheriff’s Office by supplementing the agency with additional trained staff, supplies, and equipment.

Members of the Reserve Unit remain consistent with the same training requirements established for full-time members. Auxiliary Officers who are Jail Certified maintain a minimum of 20 hours of training each year. Sworn Reserve Deputies complete a minimum of 20 hours of training per calendar year and an annual volunteer service requirement of 192 hours.

In 2018, the Reserve Unit aided the Sheriff’s Office by providing 21,469 person-hours. This is a significant savings to taxpayers based upon the cost of utilizing full-time deputies for those duties. Reserve Deputies assisted in the execution of warrants, serving of civil papers, traffic stops for the Unit’s Patrol/Warrant Unit; courtroom security, metal detection, and Emergency Medical Services in the court facilities; inmate cell searches, visitation and zone security in our detention facilities; and added staffing for traffic and crowd control at parades, and other special community events within the county.

The Reserve Unit also provides emergency response units, motorcycles and other specialized vehicles that assist the agency and the citizens of Fulton County. Members of the Reserve Unit provide a variety of community law enforcement services and are present at numerous activities during King Week to honor Rev. Dr. Martin Luther King, Jr. in January. Here are some events supported by the Reserve Unit during the year:

- Performed Quarterly Jail Shakedowns
- Expungement Project
- MLK Parade and March
- MLK Family Day/Cultural Fest
- Black History Month Parade
- FCSO Bicycle Rodeo
- Zoo Atlanta Beasty Feast
- Juneteenth Parade
- Summerhill Parade
- Homeless Initiative
- FCSO H.Y.P.E. Youth Conference
- Party for Special Citizens
- Atlanta Fire Rescue Department Station 16 Party for Kids
- Christmas/Kwanzaa Parade

The Fulton County Sheriff’s Reserve Unit:
- Law Enforcement/Courts/Jail Divisions
- Sex Offender Registration Unit
- Jail Response Team
- Appropriations/Transportation Unit
- Communication Unit
- Emergency Medical Services/Rescue
- Motorcycle Unit
- Tactical Response Team
- Training Unit

The trained men and women who serve in the Reserve Unit have proven to be highly effective in reducing and preventing crime. For more information on joining this team, please visit www.fultonsheriffreserve.com or call 404-612-9262.
Jail Division

The Jail Division has made continuous improvements in inmate management, building security, and delivery of medical and food services. Jail Commanders have taken time to listen to staff directly and understand the challenges faced daily. Several adjustments have been made to the training program, performance expectations, and philosophy at the jail.

Despite challenges, the staff members have risen to every occasion to self-evaluate, adapt external professional recommendations, and improve.

Jail Administration Annual Report 2018

Fulton County Jail (FCJ), commanded by the Chief Jailer, has two divisions: Administration and Operations. The FCJ is also responsible for providing comprehensive support services which consist of food services, medical services, and facility maintenance.

There were 26,035 inmates committed to the Fulton County Jail in 2018.

RELEASING AGENCY

<table>
<thead>
<tr>
<th>Agency</th>
<th>CODE</th>
<th>Total Arrests</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alpharetta Police Department</td>
<td>ALPD</td>
<td>455</td>
</tr>
<tr>
<td>Atlanta Police Department</td>
<td>APD</td>
<td>12,486</td>
</tr>
<tr>
<td>College Park Police Department</td>
<td>CPPD</td>
<td>829</td>
</tr>
<tr>
<td>East Point Police Department</td>
<td>EPPD</td>
<td>527</td>
</tr>
<tr>
<td>Fulton County Marshal’s Departmen</td>
<td>FCMD</td>
<td>517</td>
</tr>
<tr>
<td>Fulton County Police Department</td>
<td>FCPD</td>
<td>1,682</td>
</tr>
<tr>
<td>Fulton County Sheriff’s Office</td>
<td>FCSO</td>
<td>14,248</td>
</tr>
<tr>
<td>MAFTA Police Department</td>
<td>MPD</td>
<td>420</td>
</tr>
<tr>
<td>Roswell Police Department</td>
<td>RPDP</td>
<td>825</td>
</tr>
<tr>
<td>Sandy Springs Police Department</td>
<td>SSPD</td>
<td>800</td>
</tr>
<tr>
<td>Union City Police Department</td>
<td>UCPD</td>
<td>351</td>
</tr>
<tr>
<td>Other Agencies</td>
<td>OTHER</td>
<td>3,090</td>
</tr>
</tbody>
</table>

YEARN POPULATION TRENDS

<table>
<thead>
<tr>
<th>Year</th>
<th># of Males</th>
<th># of Females</th>
<th>Average Daily Book-ins</th>
<th>Avg Daily Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Qtr</td>
<td>5,275</td>
<td>1,156</td>
<td>2,171</td>
<td>2,495</td>
</tr>
<tr>
<td>2nd Qtr</td>
<td>5,041</td>
<td>1,377</td>
<td>2,178</td>
<td>2,491</td>
</tr>
<tr>
<td>3rd Qtr</td>
<td>5,275</td>
<td>1,186</td>
<td>2,331</td>
<td>2,599</td>
</tr>
<tr>
<td>4th Qtr</td>
<td>4,749</td>
<td>1,226</td>
<td>2,090</td>
<td>2,490</td>
</tr>
</tbody>
</table>

Inmates in the New Beginnings Program participate in art projects using new technology to expand educational opportunities.

Accreditation

A new process was established for the updating of the Jail policies. The Captains are given the policies and they review to see if any updates or enhancements are needed for the policies. Once any corrections have been made, they are signed off by the Chief Jailer and forwarded to Planning and Research.

Classification Unit

The Classification Unit is responsible for processing and placing inmates in the jail system. Staff members base inmate housing on a variety of factors including current charges, prior jail history, age, medical needs, and other concerns.

Food Services

During 2018, Food Services Unit served 2,265,230 hot inmate meals and over 633,880 cold sandwiches. The Culinary Arts Program received over 250 entry applications. The program accepted 49 inmates and 27 inmates graduated.

Inmate Disciplinary Unit

The Inmate Disciplinary Unit conducted a total of 1,429 hearings for 2018.

Inmate Grievance Unit

The Inmate Grievance Unit received 3,654 complaints, and resolved 1,324 during the 2018 year. There have been 80 Prison Rape Elimination Act (PREA) investigations conducted and 53 cases were resolved.

Maintenance Services

Out of the 7,528 work orders submitted this year 7,233 (99.5%) were completed.

Programs Unit

Throughout the 2018 year Counseling Services has continued to work on inmate population control issues. Counseling Services made 25,394 contact visits and responded to 14,492 written requests this year. Law Library had 1,888 perusal visits. There were 853 inmates enrolled in the General Equivalency Degree, GED Program this year.

Sanitation Unit

The Sanitation Unit continued to work on inmate population control issues. Counseling Services made 25,394 contact visits and responded to 14,492 written requests this year. Law Library had 1,888 perusal visits. There were 853 inmates enrolled in the General Equivalency Degree, GED Program this year.

Security Unit

The following are annual totals for the Security Unit:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Annual Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code Red Drill</td>
<td>60</td>
</tr>
<tr>
<td>New Employee Orientation</td>
<td>261</td>
</tr>
<tr>
<td>Jail Identification Cards Issued</td>
<td>435</td>
</tr>
<tr>
<td>Fire Door Inspections</td>
<td>528</td>
</tr>
<tr>
<td>Fire Extinguisher Inspections</td>
<td>180</td>
</tr>
<tr>
<td>Self-Contained Breathing Apparatus Inspections</td>
<td>636</td>
</tr>
</tbody>
</table>

Former heavyweight champion Evander Holyfield visited the Fulton County Jail to give a motivational speech to inmates.
The goal is to positively change both the dogs and the inmates. During the 8-week program, each inmate has the opportunity to train and bond with their assigned dog. At the end of the training course, the dogs must pass the Canine Good Citizen test to graduate and are available for adoption by a “furever” family. Inmates learn viable job skills while gaining a new overall lease on life.

Japanese TV Crew

A television crew from Japan traveled to Atlanta to produce a news report about life behind bars in the American justice system. The correspondent and his interpreter went through the booking process just like real inmates. The TV crew interviewed Chief Jailer, Colonel Mark Adger and spent time with inmates and staff. The journalist also worked in the jail kitchen alongside inmates.

Sheriff Ted Jackson welcomes these opportunities to share practices and exchange ideas with international visitors. The Fulton County Jail is a leader in the field of corrections.

Canine CellMates Program

The Canine CellMates is a skilled-volunteer driven program that began in June 2013. The mission is to provide a better life for both the inmates in the Fulton County Jail and rescued shelter dogs from Fulton County Animal Services. The inmates in the program undergo an intensive 8-week course consisting of education, training and overall care for the dogs. The Fulton County Jail is the hub of a detention network:

- Main Jail at 901 Rice Street, N.W.
- North Fulton County Detention Center in Alpharetta
- South Fulton County Jail Annex in Union City

Mass Evacuation

The security team for the Fulton County Jail system coordinated a series of mass evacuation drills at each of the facilities on different shifts to prepare staff for actual emergencies. Performing the practice exercises during the day, evening, and overnight shifts provided opportunities for more deputies and detention officers to experience these scenarios. To enhance training, Fulton County Jail staff members utilize simulated smoke and flames in addition to wearing air packs and other apparatus. Often, sheriff deputies and detention officers become first responders when fires start in the facilities.
LAW ENFORCEMENT DIVISION

The Law Enforcement Operations Division encompasses the Warrant Service, Special Operations, and the Investigative Sections. This branch of the Fulton County Sheriff’s Office is responsible for

WARRANT SERVICE

• Transfer Section
• Administrative Section
• Operations Section
• Fleet Unit
• Special Weapons And Tactics Team (SWAT)/Crisis Negotiations
• Bomb/K-9 Unit
• Protective Measures Unit
• Investigative Section
• Fugitive Unit
• Intelligence Unit

SPECIAL OPERATIONS

• K-9 Unit

The K-9 Unit is part of the FCSO Law Enforcement Division. The roster includes:

• K-9 Kojack, Belgian Malinois, all-patrol, drug detection;
• K-9 Duke, Black Labrador Retriever, explosives detection;
• K-9 Diesel, Belgian Malinois, all-patrol, mobile phone detection; and
• NEW K-9 Ian, Belgian Malinois, all-patrol, explosives detection.

K-9 Activity Comparison

<table>
<thead>
<tr>
<th>Field Operations 2018 vs. 2017 Comparison</th>
<th>CY 2018</th>
<th>CY 2017</th>
<th>% of Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Building Sweeps</td>
<td>862</td>
<td>1056</td>
<td>-18</td>
</tr>
<tr>
<td>Narcotic Searches</td>
<td>13</td>
<td>33</td>
<td>-61</td>
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<tr>
<td>Tracking</td>
<td>12</td>
<td>15</td>
<td>-20</td>
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<tr>
<td>Traffic Stops</td>
<td>57</td>
<td>231</td>
<td>-75</td>
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<tr>
<td>Apprehensions</td>
<td>5</td>
<td>3</td>
<td>40</td>
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<tr>
<td>Suspicious Packages</td>
<td>0</td>
<td>0</td>
<td>0</td>
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<tr>
<td>Stolen Recovered Vehicles</td>
<td>8</td>
<td>65</td>
<td>-88</td>
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<tr>
<td>Call-Outs</td>
<td>20</td>
<td>34</td>
<td>-41</td>
</tr>
<tr>
<td>School Searches</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Bomb Call Outs</td>
<td>13</td>
<td>1</td>
<td>92</td>
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<tr>
<td>Educational Demos</td>
<td>30</td>
<td>10</td>
<td>67</td>
</tr>
<tr>
<td>Outside Agency Requests</td>
<td>58</td>
<td>217</td>
<td>-73</td>
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<tr>
<td>Training Hours</td>
<td>704</td>
<td>1327</td>
<td>-47</td>
</tr>
<tr>
<td>Building Searches</td>
<td>3</td>
<td>1</td>
<td>67</td>
</tr>
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<tr>
<td>Warrant Confirmation Requests</td>
<td>8469</td>
<td>5346</td>
<td>37</td>
</tr>
<tr>
<td>Criminal History Requests Performed</td>
<td>9469</td>
<td>2323</td>
<td>75</td>
</tr>
<tr>
<td>Sex Offender Registry Records Maintained</td>
<td>1664</td>
<td>1576</td>
<td>5</td>
</tr>
<tr>
<td>Male Inmate Transports</td>
<td>18802</td>
<td>19199</td>
<td>-2</td>
</tr>
<tr>
<td>Female Inmate Transports</td>
<td>2000</td>
<td>2006</td>
<td>-2</td>
</tr>
<tr>
<td>Juvenile Male Transports</td>
<td>1238</td>
<td>1215</td>
<td>6</td>
</tr>
<tr>
<td>Juvenile Female Transports</td>
<td>151</td>
<td>287</td>
<td>-47</td>
</tr>
<tr>
<td>Metro Pickups</td>
<td>2232</td>
<td>1926</td>
<td>14</td>
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<tr>
<td>Outside Pickups</td>
<td>577</td>
<td>421</td>
<td>27</td>
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<tr>
<td>Prisons</td>
<td>688</td>
<td>808</td>
<td>-15</td>
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<tr>
<td>Field Operations Staff</td>
<td>23</td>
<td></td>
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</tr>
<tr>
<td>Transfer Operations Staff (Sworn)</td>
<td>20</td>
<td>22</td>
<td></td>
</tr>
<tr>
<td>K-9 Unit</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>GCIC Staff</td>
<td>26</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
CRIMINAL INVESTIGATIONS UNIT
The Criminal Investigations Unit has two distinct functions: 1. Fugitive Apprehension; and 2. Major Case Investigations. Deputies in this Unit lead investigations to track and apprehend wanted persons. Major Case Investigations may involve threats to Fulton County property, personnel, and citizens of Fulton County. Deputies in this Unit also investigate cyber and sex crimes, narcotics, and gangs. Unit members achieve objectives in part via critical participation on federal task forces with the United States Marshal’s Service, the Federal Bureau of Investigation, and the Drug Enforcement Administration.

S.W.A.T. UNIT
S.W.A.T. is an acronym for Special Weapons And Tactics. The S.W.A.T. Unit constantly train to remain sharp.

CRISIS NEGOTIATION UNIT
The Crisis Negotiation Unit consists of specially trained deputies who are adept at de-escalating volatile situations through the use of skilled negotiation techniques with suspects to achieve peaceful resolutions. It is critical for this Unit to maintain communications with barricaded suspects, hostage takers, and persons intending to harm others and/or themselves.

PROTECTIVE MEASURES UNIT
The Protective Measures Unit coordinates the protection of dignitaries, judicial officials, witnesses and visiting local and world leaders as designated by Sheriff Ted Jackson. These details may also involve providing security for special events.

G.C.I.C. SECTION
The G.C.I.C. (Georgia Crime Information Center) Section provides the Sheriff’s Office with the critical function of ensuring the security, privacy, accuracy, and completeness of the dissemination of adult and juvenile criminal history record information. This Section also conducts proper entry, maintenance, and removal of all wanted/missing person and property records. Staff in this section undergoes a yearly audit.

SEX OFFENDER SECTION
The Sex Offender Section registers and monitors offenders living in Fulton County and maintains the Offender Watch Systems which provide information to citizens. This Section works with the Fulton County District Attorney’s Office, United States Marshal’s Service, and other law enforcement agencies in Fulton County by providing them with information concerning offenders in their jurisdictions.

Field Operations (Civil) Workload Comparison 2018 vs 2017

GCIC Workload Activity Comparison 2018 vs. 2017

Field Operations (Criminal) Workload Comparison 2018 vs. 2017

End of Year Warrant Count: Fulton & Forsyth for 2018 vs 2017

Bonding Administration
The Bonding/Civil Process Section manages bonds and tracks Civil Process documents. Staff in this section utilizes the latest technology to maintain thorough and accurate records. Specific duties include:

- Licensing, monitoring, investigating contracted bonding companies;
- Collection of FiFa’s (Fieri Facias);
- Investigating and licensing of non-profit tax exempt organizations wishing to operate raffles in the County;
- On-call around the clock to approve bonds in excess of $25,000;
- Registering and monitoring activities of bail recovery agents in the County; and
- Recording and filing property bond liens and assisting the public in releasing liens.

Bonding Performance Indicators 2018

<table>
<thead>
<tr>
<th>Bonding Category</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash Bonds Refunds Processed</td>
<td>679</td>
<td></td>
</tr>
<tr>
<td>Fieri Facias Received</td>
<td>288</td>
<td></td>
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<tr>
<td>Fieri Facias Executed</td>
<td>76</td>
<td></td>
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<tr>
<td>Property Bonds Processed</td>
<td>38</td>
<td></td>
</tr>
<tr>
<td>Property Liens Released</td>
<td>94</td>
<td></td>
</tr>
<tr>
<td>Bonding Company Applications</td>
<td>131</td>
<td></td>
</tr>
<tr>
<td>Raffle Applications Processed</td>
<td>128</td>
<td></td>
</tr>
<tr>
<td>Signature Bonds Received/Processed</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>Private Process Server Applications</td>
<td>12</td>
<td></td>
</tr>
<tr>
<td>Secondary Metal Recycler Applications</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>
FULTON COUNTY SHERIFF’S OFFICE STAFF

SHERIFF THÉODORE “TED” JACKSON

CHIEF DEPUTY JIMMY CARTER

COLONEL MARK ADGER
Chief Jailer

COLONEL LEIGHTON GRAHAM
Administrative

MAJOR CURTIS CLARK
Administration

MAJOR ALDRANON ENGLISH
Court Services

MAJOR ENRIQUE JACKSON
Law Enforcement

DETECTION MAJOR DEXTER JENKINS
Jail Administration

MAJOR JEFFREY MOFFETT
Jail Operations

LT. COLONEL SHAWN JONES
Law Enforcement

LT. COLONEL MARIA MARIE
Court Services

LT. COLONEL ADAM LEE III
Jail Administration

LT. COLONEL DERRICK SINGLETON
Jail Operations

MAJOR ALDRANON ENGLISH
Administration

MAJOR CURTIS CLARK
Court Services

MAJOR ENRIQUE JACKSON
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Jail Administration

MAJOR JEFFREY MOFFETT
Jail Operations
– Remember The Fallen –

These brave men made the ultimate sacrifice protecting the citizens of Fulton County. Some worked for other agencies later absorbed into what is now known as the Fulton County Sheriff’s Office. We honor the fallen and support their families.

The Law Enforcement Officer’s Prayer

O Almighty God
Whose great power and eternal wisdom embraces the universe.
Watch over all the police officers and law enforcement officers.
Protect them from harm in the performance of their duty to stop crime, robberies, riots and violence.
We pray, help them keep our streets and homes safe day and night.
We recommend them to your loving care because their duty is dangerous.
Grant them your unending strength and courage in their daily assignments.
Dear God, protect these brave men and women and grant them your almighty protection.
Unite them safely with their families after duty ends. For these men and women truly walk the “Thin Blue Line”.
Amen
A DECADE OF SERVICE

2014

- CALEA® Reaccreditation, Commission on the Accreditation of Law Enforcement Agencies
- Body Cameras deployed at the Fulton County Jail
- First PCSO gun buy back initiative
- K-9 Kojack sworn in as second All-Patrol canine to track, apprehend, and find missing persons
- K-9 Zoom named Top Dog at Mantracker Conference for accurate detection and swift searches
- Israeli Police tour Fulton County Jail
- Acquisition of fire and smoke simulators and smart dummies to enhance training for deputies and detention officers
- $1 Million Grant Award for Smart Recovery Program
- First Annual Bike Safety Rodeo for children
- 60 Days In: Atlanta
- $1 Million grant award to establish Smart Reentry Program
- Active Shooter Training for Civilian employees in the Justice Center Complex
- Electronic filing system for warrants
- Established training studio with Firearms Simulator at the Fulton County Jail campus
- Culinary Arts program for female inmates
- Reaccredited by the Commission on Accreditation for Law Enforcement Agencies, CALEA®
- Smart Reentry Program pilot
- Gun Buy Back and Guns to Art Auction
- K-9 Unit Expands with new All-Patrol K-9 fan
- K-9 Unit begins use of Global Positioning System (GPS) and video to track patrol K-9’s
- Law Enforcement Division increased authorized size of S.W.A.T. Team from 9 to 12 operators
- Reaccredited by the Commission on Accreditation for Law Enforcement Agencies, CALEA®
- Massacre Shakedown with more than 200 officers
- 20+ Episodes of A&E Network program “60 Days In: Atlanta” airs and security enhancements made as result of program
- Human Resources Section coordinates first annual job fair
- Community Outreach Section reached an estimated 55,080 through programs and activities
- Dept LaShira Norwood becomes first FCSO female sniper/S.W.A.T. Team Operator
- Begin participation in human trafficking task force
- Jail utilizes new Key Tracer system
- South Jail Annex purchased to house female inmates
- Jail utilizes new Key Tracer system
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2015

- Body Cameras
- First FCSO gun
- County Jail deployed at the Fulton County Jail
- Body Cameras
- Enforcement Agencies
- Accreditation of Law Commission on the Reaccreditation, 2014
- Thermal imaging cameras
- Israeli Police
- and swift searches for accurate detection
- Mantracker Conference named Top Dog at
- K-9 Zoom
- $1 Million Grant Award
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- 2014
- Israeli Police
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